

## The University of Manchester

### Student terms and conditions – summary of main changes year on year

#### 1. Changes to student terms and conditions for 2023/2024

- The language has been refreshed to make it clearer, more accessible, and easier to understand.
- Updates have been made to ensure that the terms reflect current regulations, policies, procedures, processes, and support.
- The section on ‘changes to our contract with you’ has been reviewed and revised to clearly outline changes that might occur, and the process that would be followed. This includes information about potential changes to aspects of our programme delivery and assessment, and changes to other parts of the University experience (such as to services, facilities, regulations and procedures).
- The section on ‘termination of this contract’ has also been revised to make it clear when and how the contract can be terminated by both students and the University.

#### 2. Changes to student terms and conditions for 2024/2025

- Section 4.2 (Tuition fees) – this section has been simplified to make it clearer that unless stated otherwise in the offer letter, tuition fees will remain the same throughout the period of registration as a student, and will be those which applied to the first year.
- Section 4.10 (Acceptance deposits) – we have revised this section to make it clear that acceptance deposits are refundable if applicants exercise their right to cancel within 14 days of acceptance of our offer.
- Section 9 (Liability) – we have removed the sentence in this section which included a limit on liability (i.e. “Our liability to you for all loss or damage suffered by you shall be limited to the total amount of the Tuition Fees payable by you to the University whilst enrolled on the Programme at the University.”)
- Section 10 (Events outside of our control) – the reference to strikes and other industrial action as examples of events outside the University’s control which limit the University’s liability has been changed (and narrowed) to refer instead to strikes and industrial action by non-University staff only.
- Schedule 1, section 2.9 (Oversubscribed programmes) – we have added further clarity in relation to the issues we will consider, including our approach to compensation, in the unlikely event that programmes are oversubscribed.

#### 3. Changes to student terms and conditions for 2025/2026

- Updates have been made to ensure that the terms reference our most up-to-date policies, procedures, processes and support.
- Section 2.5 (Immigration and visa requirements) – this section has been updated to reflect the latest arrangements regarding visa and immigration requirements.

- Section 4.10 (Acceptance deposits) – we have updated this section to identify all of the situations in which acceptable deposits are not refundable, and to be clear that refunds will not be issued where an applicant is found to have used fraudulent documentation or information in the academic or visa application.
- Section 4.11 (Tuition Fee deposits for international masters students) – this section has been updated to explain that tuition fee deposits will be refunded where an applicant is refused a visa or entry clearance to the UK (except where refusal is due to the use of fraudulent documentation or information in the academic or visa application).
- Section 8.1 (Termination of this contract by us) – this section has been updated to include additional information in relation to the circumstances in which termination might occur where fraudulent, untrue, inaccurate, incomplete and/or misleading information is provided (see sections 8.1.1(b)(i) and 8.1.2(c)), in circumstances relating to attendance (see section 8.1.3(a)) and in circumstances relating to immigration/visa status (see section 8.1.5).