

Refund policy for International Summer Schools

The University of Manchester is committed to providing a safe and enjoyable experience for all of our students, including those who are attending the International Summer Schools. We aim to regularly communicate the latest information both before and during the summer schools and provide students with the opportunity to ask questions.

We understand that circumstances can change and therefore we will:

- Give students fourteen (14) days cooling off period after paying the fees. During this period, students will be able to cancel their place and receive a full refund.
- Offer a full refund if circumstances mean that the University of Manchester can no longer deliver the international summer school.

Furthermore, a participant who is unable to participate in all or part of the International Summer School programmes will be eligible for a refund of the participation fee (full or partial) upon providing satisfactory evidence that one or more of the below four circumstances has been met.

- 1. Personal incidents that prevent the participant from participating in one or more of the scheduled activities of the international summer school.**
 - a. 'Personal incidents' is defined as legal, safety or health-related reasons which the participant could not have reasonably foreseen when the participation fee was paid. This includes, but is not limited to, unexpected medical problems where expert advice is to not participate in the Summer School.
 - b. Incidents are only applicable if the participant is unable to participate in more than one full day of scheduled activities. This is not cumulative across multiple incidents.
 - c. A refund that is reasonable and proportionate to the full schedule will be discussed with the participant.

- 2. Cancellation or curtailment of scheduled activities by The University of Manchester.**
 - a. The University of Manchester will provide a full schedule of activities for the duration of SISS before any payment is required by the participant.
 - b. A refund that is reasonable and proportionate to the full schedule will be offered if
 - i. The University of Manchester cancels any of the scheduled activities and does not offer a suitable alternative activity.
 - c. This includes cancellations or curtailments resulting from guidance or legal restrictions issued by recognised authorities in the United Kingdom.

In all circumstances the participant should have arranged to arrive in Manchester in good time to attend the international summer school. Any accommodation used (per night) will not be included in a refund. Transfer from Manchester Airport to the accommodation will be arranged for Saturday 19th and Sunday 20th July 2025. Participants travelling on other dates will need to make their own arrangements from the airport.

The University of Manchester reserves the right to determine what it recognises as satisfactory evidence and what is a reasonable and proportionate refund for each individual case.